WatchGuard Inc. Factory Training Overview

WatchGuard Factory Training – Classroom setting training at WatchGuard Headquarters

- 4-day in-depth training course designed for users, administrators and installers for 4RE, VISTA and evidence management software. (DV-1 training by request only)
- Features two specialized track options. Track option is chosen at registration:
  - Track A: Advanced Administration and Troubleshooting
  - Track B: 4RE Vehicle Installation Certification
- Free training course to current customers and installers
  - Training materials, tools and lunch are provided each day
  - Registered attendees are responsible for travel, lodging and evening meal expenses.
- Continuing Education Units (CEU’s) provided for time in class (Up to 24 CEU’s)
- Seats are limited and registration is required for each individual attending. Register or find more information at: https://watchguardvideo.com/training

Outline of Factory Training

- **Day 1 – 4RE & VISTA User Training**
  - 4RE & VISTA System Components
  - Functional Overview and Key Concepts
  - In-Car User Perspective: 10 operations needed for a shift
  - 4RE & VISTA Special Features
  - Using Evidence Management Software
- **Day 2 – Hardware Administration**
  - 4RE & VISTA Device Administrator Key Responsibilities
  - USB Management & DVR Permissions
  - Managing Device Configurations and Firmware Updates
  - Evidence Transfer: USB Import and Wireless Import
  - Creating Configurations Using Evidence Management Software
  - 4RE & VISTA Troubleshooting
- **Day 3 – Software Administration**
  - Evidence Management Administrator Key Responsibilities
  - Overview of Evidence Transfer (Server Side)
  - Managing Evidence and Security Groups
  - Evidence Management Software Troubleshooting
  - User and Administrator Assessment
- **Day 4 – Chosen Track Option:**
  Track A (Advanced Administration & Troubleshooting) or Track B (4RE Vehicle Installation Certification)

This document is not a confirmation of registration in a Factory Training course
Day 4 – Track A: Advanced Administration & Troubleshooting
- 4RE & VISTA System Components – Server Side
- Evidence Library Logging
- Transfer Agent Import Process
- Configuring and Troubleshooting Radios and Wireless Networks
- Export Troubleshooting
- Additional Troubleshooting

Day 4 – Track B: 4RE Vehicle Installation Certification
- 4RE & VISTA System Components
- Overview of 4RE Vehicle Installation
- Pre-Installation Preparation
- Installation Requirements
- HANDS ON Vehicle Installation
- Post-Installation and System Testing
- Vehicle Installation Certification Exam

Attending Factory Training

- Registration is required for each individual attending the class. If you have not received a confirmation from watchguard.training@motorolasolutions.com then you are not officially registered.
  - Register or find more information at: https://watchguardvideo.com/training
  - Email watchguard.training@motorolasolutions.com if you have additional questions
- If you are unable to attend the class you have been registered for please email watchguard.training@motorolasolutions.com as soon as possible so the seat can be filled.